

## Annex 1 – TPR Errors by Member Numbers

	Dec 2017				March 2018				
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	Trend
ACTIVE	36359	822	2.26%	97.74%	36786	504	1.37	98.63%	▼
DEFERRED	42031	4689	11.16%	88.84%	43062	4453	10.48	89.52%	▼
DEPENDANTS	4563	73	1.60%	98.40%	4600	27	1.39	98.61%	▼
FROZEN	2998	972	32.42%	67.58%	3273	1191	50.63	49.37%	▲
PENSIONERS	29234	78	0.27%	99.73%	29538	76	0.26	99.74%	▼
UNDECIDED	4675	606	12.96%	87.04%	4107	453	11.03	88.97%	▼
<b>TOTALS</b>	<b>119860</b>	<b>7241</b>	<b>6.04%</b>	<b>93.96%</b>	<b>121366</b>	<b>6704</b>	<b>5.52%</b>	<b>94.48%</b>	▼

## Annex 2 – Outstanding Queries by Type

	Dec 2017		March 2018		
	TPR Errors	%	TPR Errors	%	Trend
Age 75 exceeded LGPS eligibility issue	8	0.10%	49	0.67%	▲
CARE pay for 2014-2015 required	77	0.99%	57	0.82%	▼
CARE pay for 2015-2016 required	88	1.13%	53	0.73%	▼
CARE pay for 2016-2017 required	179	2.31%	100	1.39%	▼
Casual hours data required	97	1.25%	68	0.96%	▼
Correct FTE Pensionable Salary 16-17 req	39	0.50%	14	0.19%	▼
Correct hours format required	3	0.04%	0	0.00%	▼
Correct scheme name required	0	0.00%	0	0.00%	▼
Historic refund case	669	8.62%	855	11.78%	▲
Leaver form required	494	6.37%	395	5.51%	▼
Missing data on leaver form - escalation	13	0.17%	7	0.1%	▼
Correct Forenames required	1	0.01%	10	0.14%	▲
Correct date of birth required	1	0.01%	3	0.04%	▲
Correct NINO required	68	0.88%	102	1.91%	▲
Correct address required	5977	77.03%	5485	75.42%	▼
Correct gender required	8	0.10%	0	0.00%	▼
Correct title required ie Miss or Mr	14	0.18%	12	0.16%	▼
Pay Ref required	20	0.26%	11	0.15%	▼
Date joined fund	3	0.04	2	0.03%	▼
<b>Grand total</b>	<b>7759</b>	<b>100.00%</b>	<b>7223</b>	<b>100.00</b>	▼

Common Data

Scheme Specific Data

### Annex 3 – Outstanding TPR by status

	TPR Errors Dec 2017	%	TPR Errors March 2018	%
<b>1 ACTIVE</b>	<b>926</b>	<b>100.00%</b>	<b>504</b>	<b>100.00%</b>
Age 75 exceeded LGPS eligibility issue	3	0.32%	1	0.2%
CARE pay for 2014-2015 required	70	7.56%	50	9.92%
CARE pay for 2015-2016 required	81	8.75%	44	8.73%
Casual hours data required	84	9.0%	63	12.5%
Correct address required	428	46.22%	204	40.48%
Correct gender required	8	0.86%	0	0.00%
Correct NINO required	4	0.43%	2	0.4%
Correct title required ie Miss or Mr	12	1.30%	7	1.39%
Leaver form required	5	0.54%	7	1.39%
Pay Ref required	11	1.19%	8	1.59%
Correct hours format required	3	0.32%	0	0.00%
CARE pay for 2016-2017 required	174	18.79%	100	19.82%
Correct FTE Pensionable Salary 16-17	38	4.10%	13	2.58%
Correct date of birth required	1	0.11%	3	0.6%
Correct Forenames required	1	0.11%	0	0.00%
Date joined fund required	3	0.32%	2	0.4%
<b>2 UNDECIDED</b>	<b>645</b>	<b>100.00%</b>	<b>453</b>	<b>100.00%</b>
Age 75 exceeded LGPS eligibility issue	2	0.31%	5	1.1%
CARE pay for 2014-2015 required	6	0.93%	7	1.55%
CARE pay for 2015-2016 required	6	0.93%	9	1.99%
Casual hours data required	11	1.71%	5	1.1%
Correct address required	107	16.59%	28	6.18%
Correct NINO required	1	0.16%	0	0.00%
Leaver form required	487	75.50%	388	85.65%
Pay Ref required	8	1.24%	2	0.44%
Correct scheme name required	0	0.00%	0	0.00%
Missing data on leaver form - escalation	12	1.86%	7	1.55%
CARE pay for 2016-2017 required	4	0.62%	1	0.22%
Correct FTE Pensionable Salary 16-17	1	0.16%	1	0.22%
<b>4 DEFERRED</b>	<b>4719</b>	<b>100.00%</b>	<b>4506</b>	<b>100.00%</b>
Age 75 exceeded LGPS eligibility issue	2	0.06%	6	0.13%
Correct address required	4669	98.92%	4452	98.80%
Correct NINO required	48	1.02%	48	1.07%
<b>5 PENSIONERS</b>	<b>78</b>	<b>100.00%</b>	<b>76</b>	<b>100.00%</b>
Correct address required	77	98.71%	75	98.68%
Correct NINO required	1	1.28%	1	1.32%
<b>6 DEPENDANTS</b>	<b>27</b>	<b>100.00%</b>	<b>27</b>	<b>100.00%</b>
Correct address required	25	92.60%	25	92.60%
Correct title required ie Miss or Mr	2	7.40%	2	7.40%
<b>9 FROZEN</b>	<b>1364</b>	<b>100.00%</b>	<b>1657</b>	<b>100.00%</b>

Age 75 exceeded LGPS eligibility issue	1	0.07%	37	2.23%
CARE pay for 2014-2015 required	1	0.07%	0	0.00%
CARE pay for 2015-2016 required	1	0.07%	0	0.00%
Correct Forenames required	0	0.00%	10	0.6%
Correct title required ie Miss or Mr	0	0.00%	3	0.18%
Pay Ref required	0	0.00%	1	0.06%
Casual hours data required	2	0.15%	0	0.00%
Correct address required	670	49.13%	700	42.25%
Correct NINO required	17	1.25%	51	3.08%
Leaver form required	1	0.07%	0	0.00%
Missing data on leaver form - escalation	1	0.07%	0	0.00%
Correct hours format required	0	0.00%	0	0.00%
Historic refund case	669	49.05%	855	51.6%
CARE pay for 2016-2017 required	1	0.07%	0	0.00%
<b>Grand Total</b>	<b>7759</b>		<b>7223</b>	